



AmCham Vietnam

Digital Transformation with Cloud

Jeremy Showalter
jeremys@microsoft.com

What is Cloud?



Cloud



Connectivity



Apps



Mobility

What is Cloud Computing?



*Cloud computing is a paradigm for **enabling network access** to a **scalable and elastic pool** of **shareable physical or virtual resources** with **self-service provisioning and administration on demand**.
(ISO-IEC17788:2014 3.2.5).*

Why Cloud?



Self-service fuels
productivity

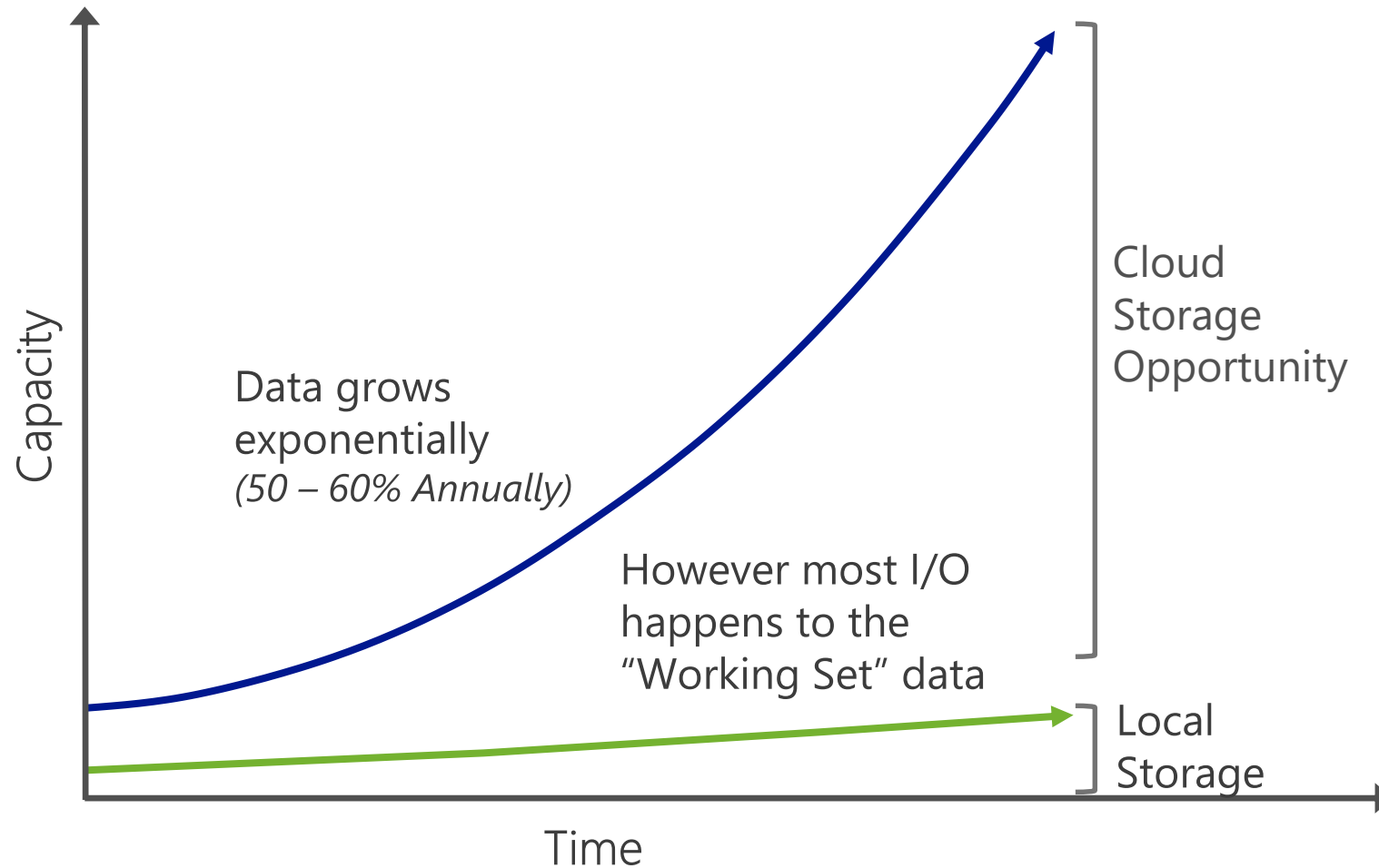


Elastic scale delivers
just-in-time capacity



Pay-per-use keeps
costs low

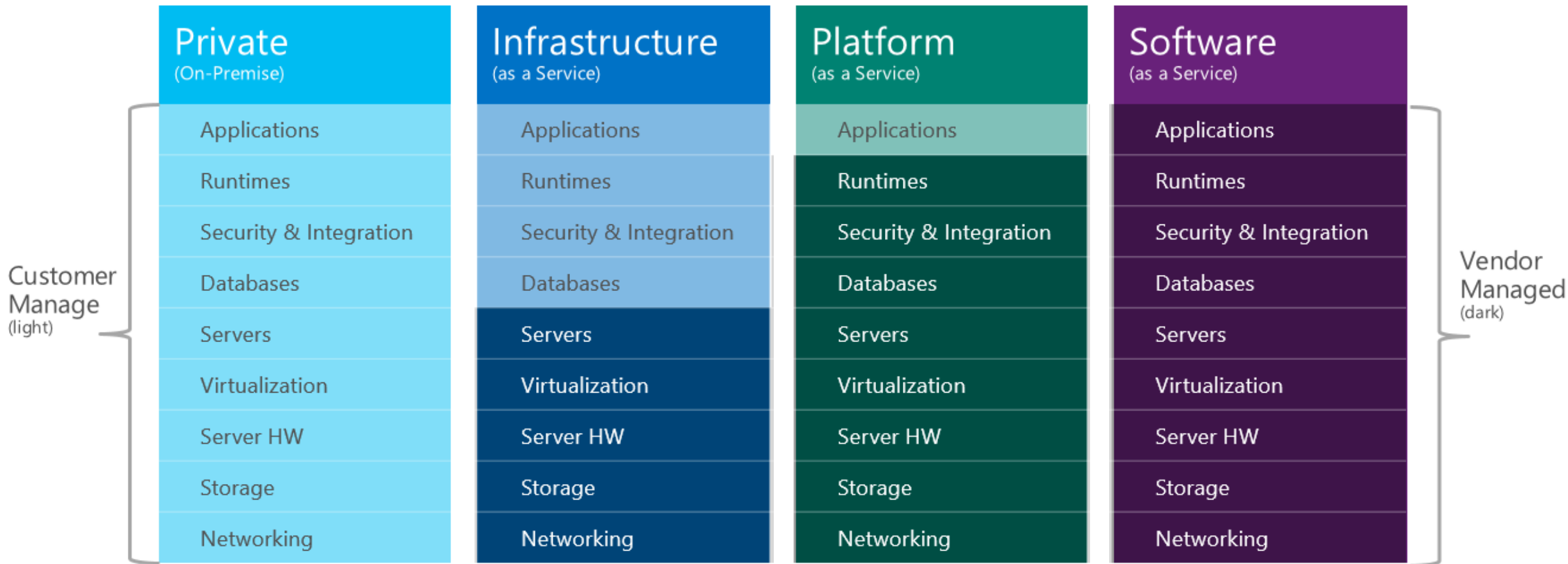
Example: Store, backup, recover your data



SAN storage cost = 4x Cloud storage

(source: Forrester)

Cloud Services



Create more
personal computing



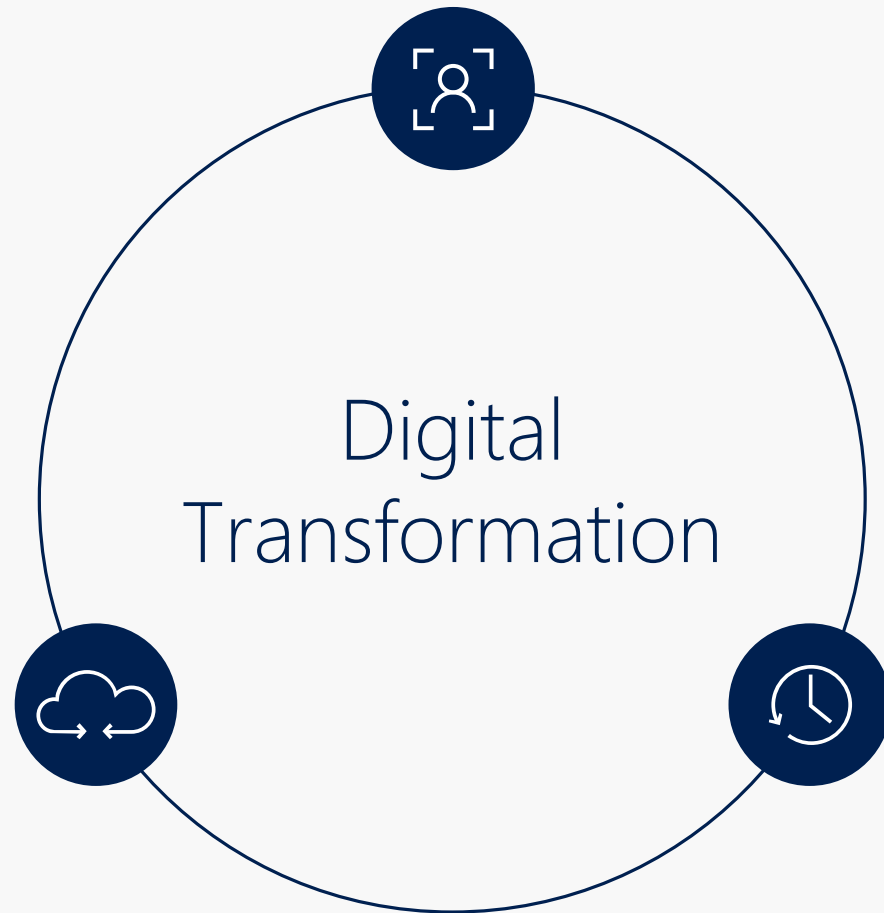
Interconnected
Ambitions

Build the intelligent
cloud platform



Reinvent productivity
& business processes

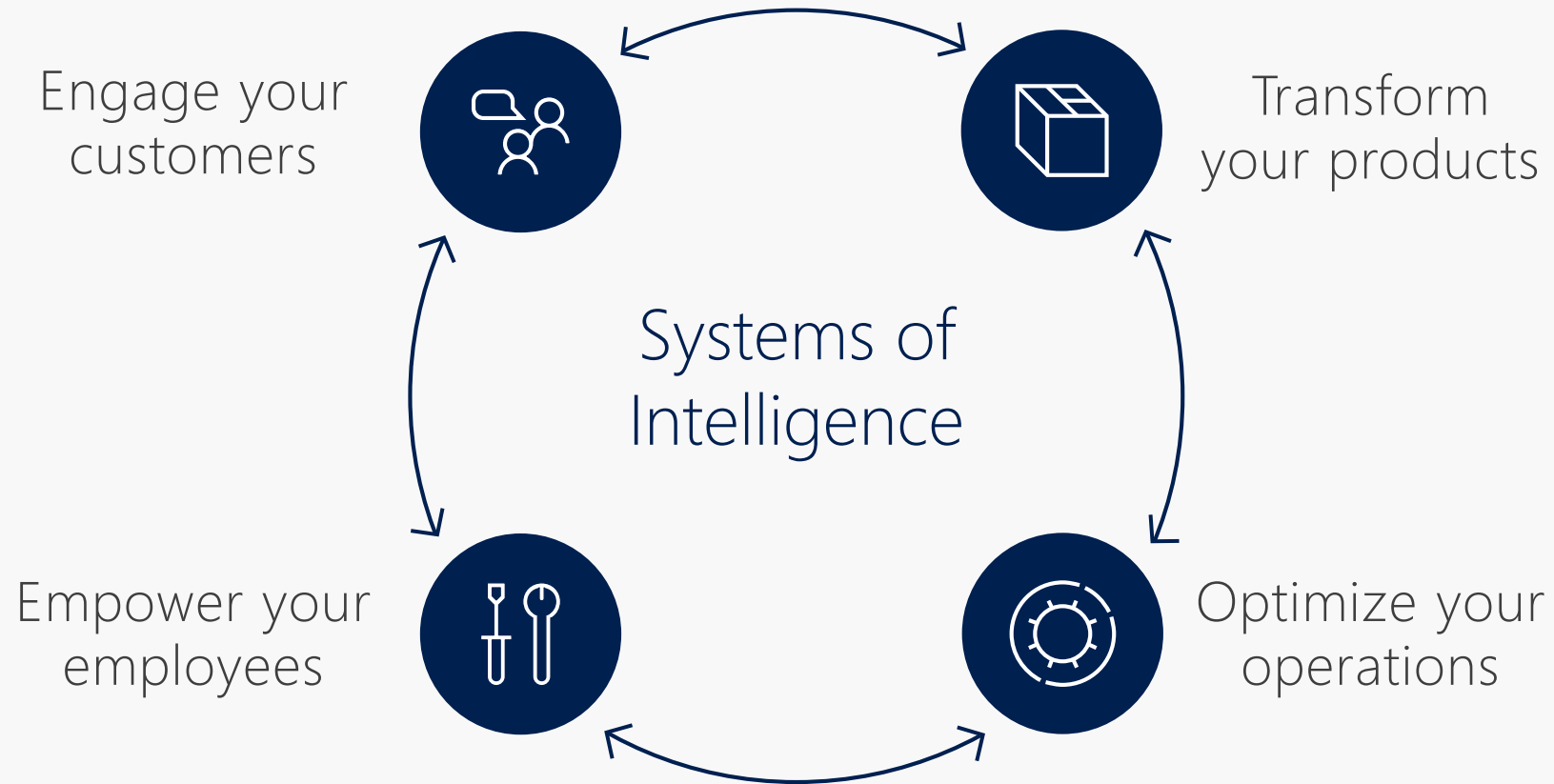




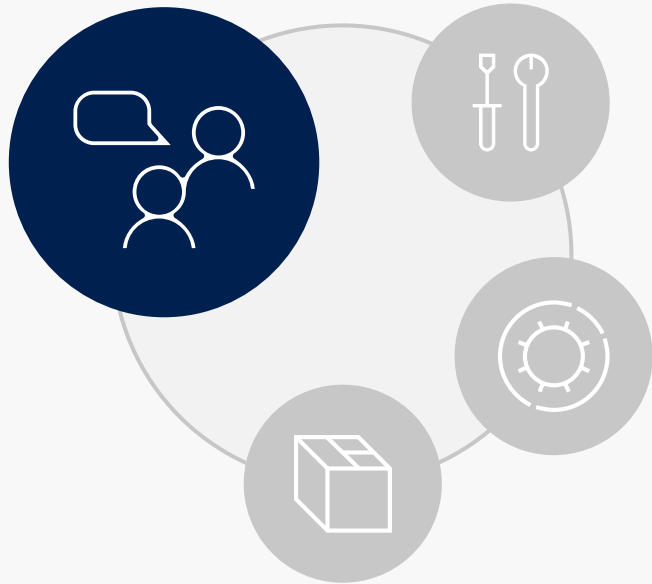
How is your **business** being digitally transformed?

How is your **business model** being digitally transformed?

Digital Transformation



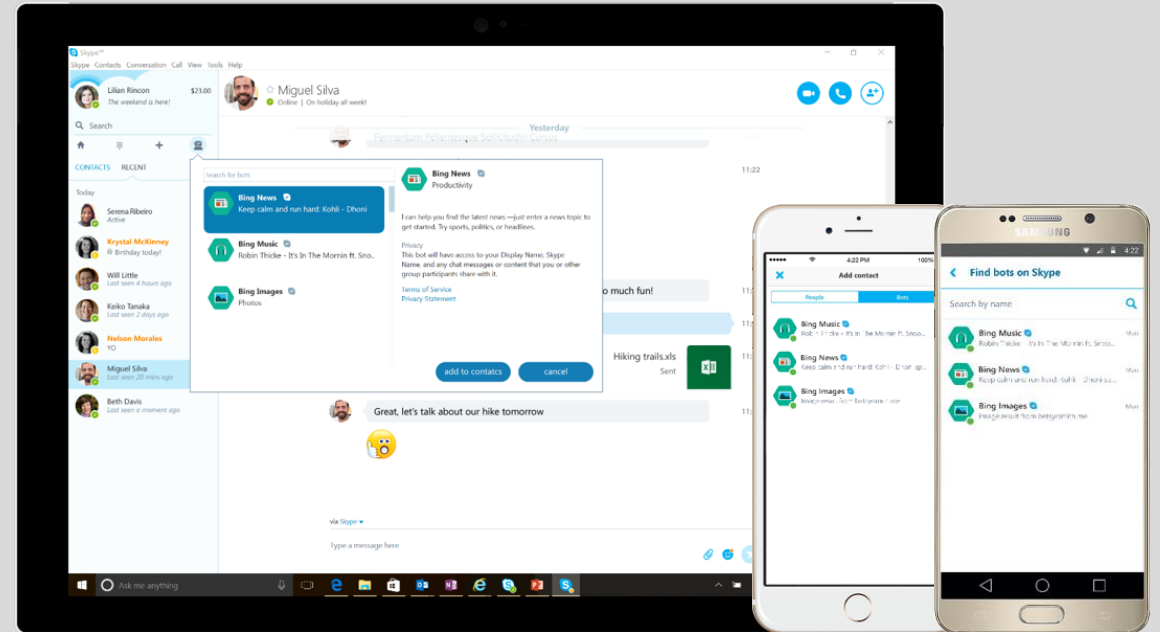
Engage your customers





Engage your customers

Conversations
as a Platform



Virgin Atlantic brings its customer experience to life using Windows 10

Challenge

- Enhance customer experiences.
- Attract new business customers.
- Reach customers in new ways.

Strategy

- Chose interactive Windows 10 universal app, "Ida."

Results

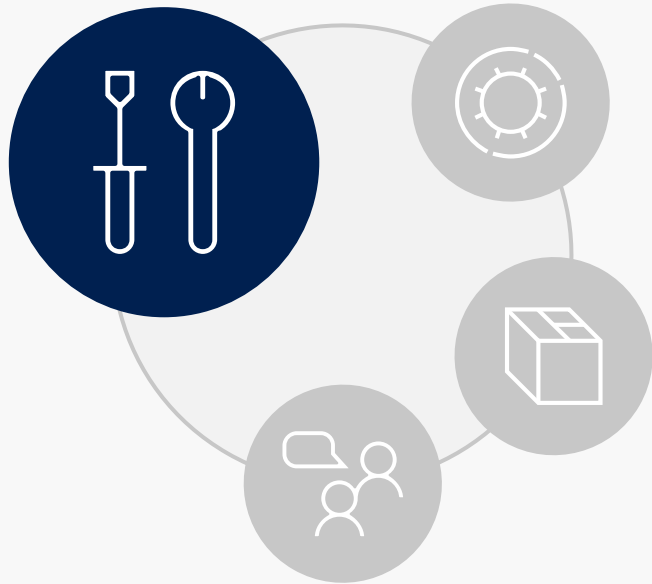
- Provided the flexibility to showcase travel experiences on a range of mobile devices.
- Captured intelligence about customers to help improve product and service offerings.



"With a good partner like Microsoft we never need to think about the technology. We can tell our story and focus on our customer."

— Reuben Arnold, SVP marketing & customer experience, Virgin Atlantic

Empower your employees



Cloud productivity sets bank on path to digital transformation

Challenge

- Build a strong foundation in organization, human resources, and operational efficiency
- Modernize legacy collaboration platform which was difficult to maintain and integrate with other tools

Strategy

- Adopted Office 365 as a cloud-based collaboration solution
- Expanded to 6,000 users including Yammer for enterprise social and knowledge exchange

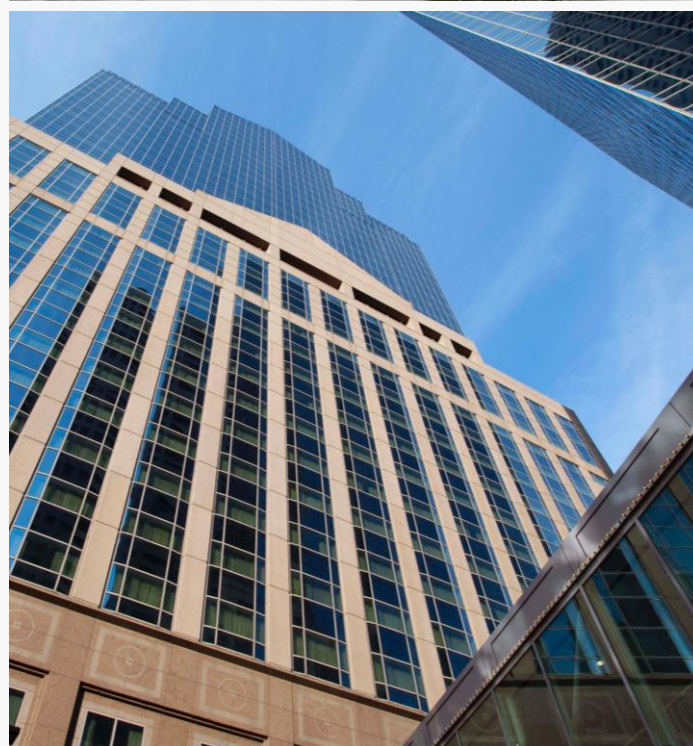
Results

- VPBank has seen enhanced collaboration, mobility, and productivity among employees
- Simpler and more cost-effective to manage IT resources and deployment
- Enables the bank to focus on ensuring customer satisfaction and growing its client base

"Office 365 has enabled our organization to achieve unprecedented operational efficiency. It provides a rich collaboration platform without the need for huge up-front expenditure and sets us on an agile path to growth."

— Mr. Nguyen Duc Vinh, Chief Executive Officer, VPBank

Optimize your operations



Insurance company eliminated business interruptions with cloud-based recovery

Challenge

- Replace a time-consuming and inefficient manual disaster recovery strategy.
- Provide better business continuity in the event of a disaster.

Strategy

- Adopted a new cloud-based solution based on Microsoft Azure Site Recovery.
- Enabled continuous monitoring and management for disaster recovery.

Results

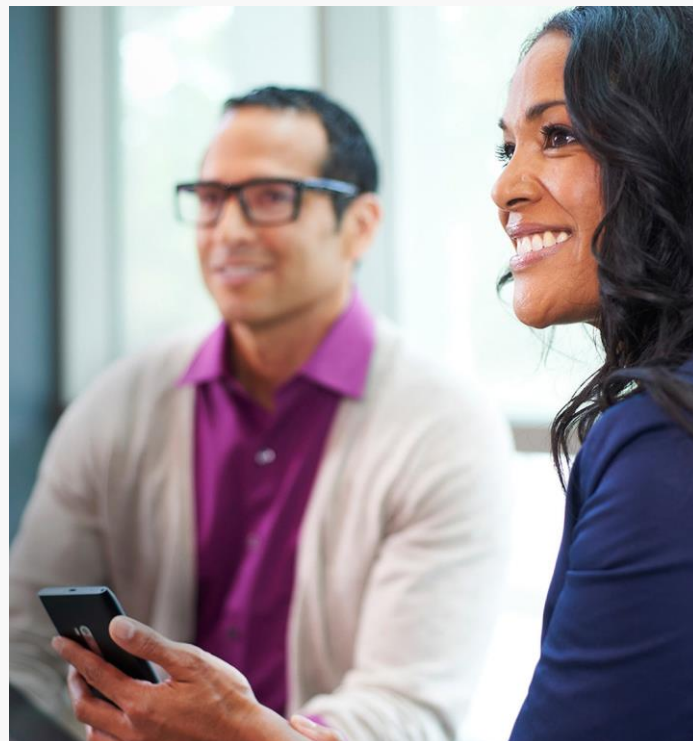
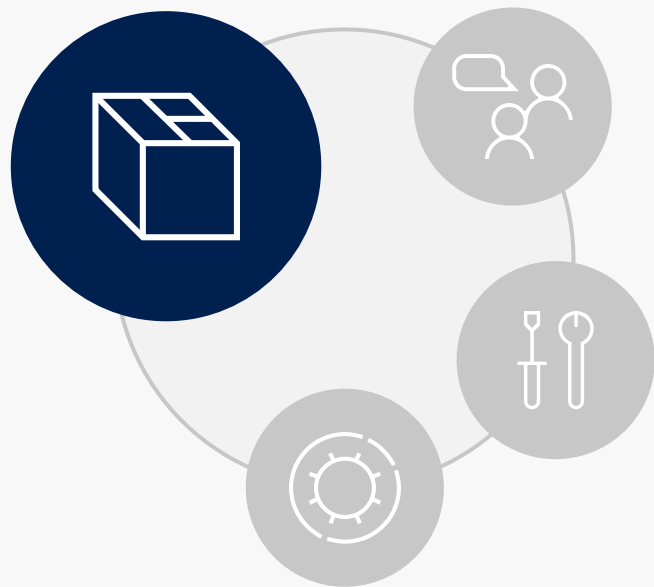
- Reduced service restoration time from days to minutes.
- Reduced disaster recovery costs by 65 percent.
- Improved compliance with regulatory requirements for disaster recovery.



"By using Azure Site Recovery, we are there for our customers when they need us most. If disaster strikes, we can be running again in minutes."

— Mauricio Caneda, SVP and CIO, Generali US Branch

Transform your products



Core Banking Software Provider Moves Flagship Offering to the Cloud and Opens New Markets

Challenge

- Enable customers to use mobile devices to conduct financial transactions
- Reduce IT costs

Strategy

- Deployed a cloud-based version of its T24 core banking and micro-financing solution on Azure.

Results

- Supports expansion to new markets
- Meets strict security and compliance requirements
- Eases implementation and provides elasticity

“Regulated banks will be able to meet their close-of-business deadlines much faster and more cost-effectively in the cloud as opposed to using on-premises applications, because of the elastic provisioning in Microsoft Azure. Microsoft Azure really enables them to run their business more effectively overall.”

—Ben Robinson, chief strategy and marketing officer, Temenos

FLEXIBLE

Built with what you know
Bridge between cloud & on premises
Work with any device, app, data, OS

INTEGRATED

Built for—and open to—extensibility
325,500+ partners & millions of developers
Platform, productivity & business apps that work together

TRUSTWORTHY

Setting & leading industry compliance standards
People-centric security & privacy
Proactively fighting digital crimes
\$15B+ investment in cloud infrastructure



Azure Compliance

The largest compliance portfolio in the industry



ISO 27001



SOC 1 Type 2



SOC 2 Type 2



PCI DSS Level 1



Cloud Controls Matrix



ISO 27018



Content Delivery and Security Association



Shared Assessments



FedRAMP JAB P-ATO



HIPAA / HITECH



FIPS 140-2



21 CFR Part 11



FERPA



DISA Level 2



CJIS



IRS 1075



ITAR-ready



Section 508 VPAT



European Union Model Clauses



EU Safe Harbor



United Kingdom G-Cloud



China Multi Layer Protection Scheme



China GB 18030



China CCCPPF



Singapore MTCS Level 3



Australian Signals Directorate



New Zealand GCIO



Japan Financial Services



ENISA IAF

Azure is an open cloud

DevOps

Nagios



Clients



Xamarin



APACHE
CORDOVA

Management



ANSIBLE



SALTSTACK



mist.io



libcloud



SCALR
CLOUD MANAGEMENT

Applications



PaaS &
DevOps

apprenda®

Jelastic



CLOUD
FOUNDRY



App Frameworks & Tools



nodeJS



IntelliJ IDEA



eclipse

Databases & Middleware



redis



cleardb

cloudera



mongoDB



Couchbase

Infrastructure



redhat



bitnami

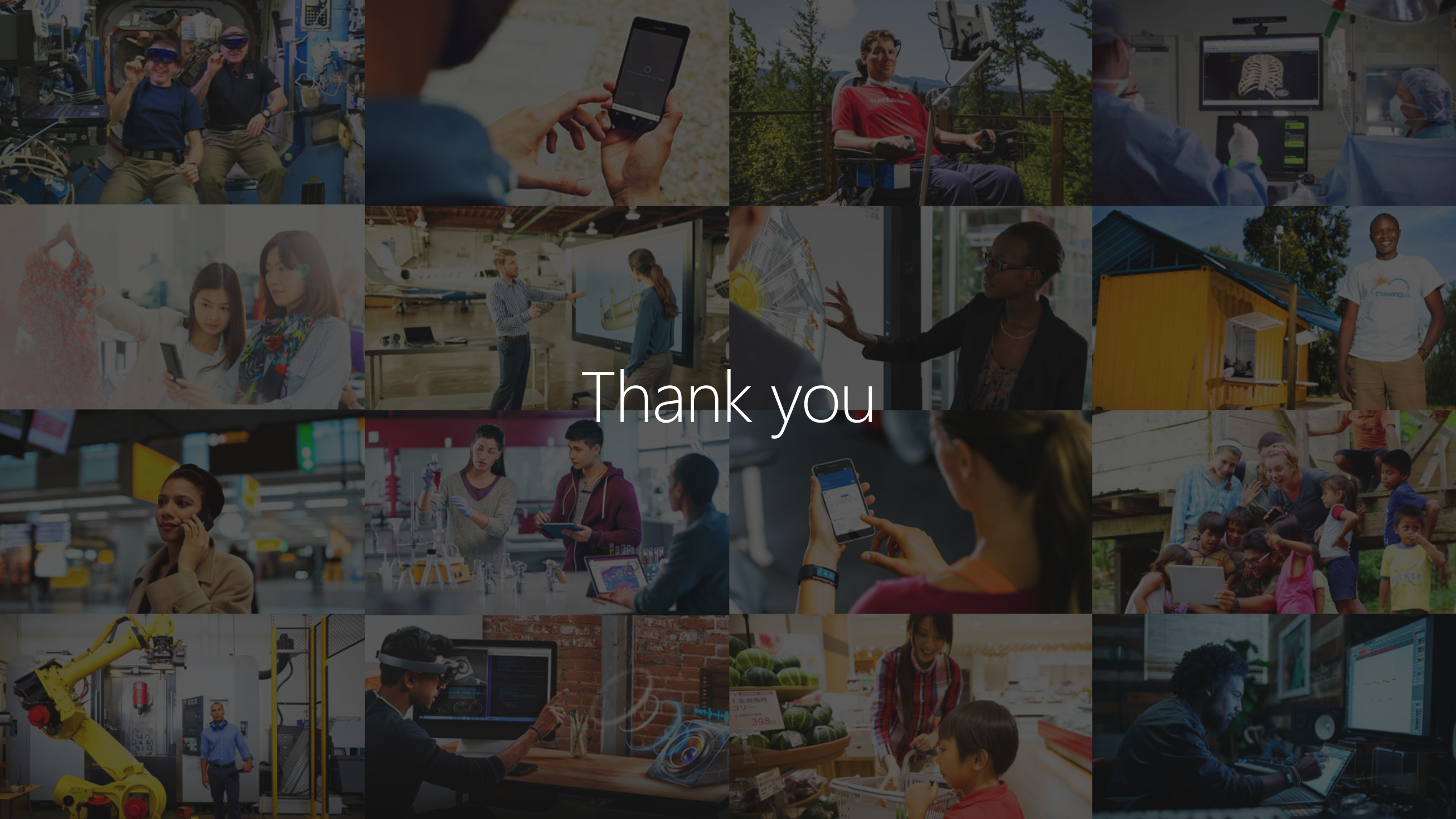
ORACLE
LINUX



FreeBSD



docker



Thank you

Platform Services

Security & Management

- Service Creation & Configuration
- User/Group Directory Store
- Identity Sign-Up and sign-in
- Multi-Factor Authentication
- Scheduled Service Management
- Task Scheduler
- Encryption Key Store
- Software/Solution Marketplace
- Pre-Build VM Images

Services Compute

- Stateless Compute
- Distributed Compute
- Scheduled Compute Jobs
- Virtual App Streaming

Integration

- Simple Queuing
- B2B Integration
- Hybrid Connections
- Pub/Sub Queuing

Media & CDN

- Live & OD Media Streaming
- Content Delivery Network (CDN)

Web and Mobile

- Web Apps Infrastructure
- API App Infrastructure
- Mobile Backends
- Business Process Automation
- API Management
- Push Notifications

Developer Services

- Development Tools
- Software Development Kits
- Software Lifecycle Management
- Application Instrumentation

Data

- Relational SQL Database
- Data Warehouse
- Document Database Service
- Distributed In-Memory Cache
- Search
- Simple Key/Value Store

Analytics & IoT

- Big Data Analytics
- Predictive Analytics
- Data Stream Analytics
- Big Data Storage
- Data Pipelines
- Device Data Collection
- Data Source Management
- IoT Device Management
- Mobile Analytics

Hybrid Operations

- Directory Health Monitoring
- Privileged Identity Management
- Domain Join & Policy Management
- Server Data Backup
- Operational Analytics
- Bulk Data Import And Export
- Disaster Recovery
- Hybrid/Intelligent Data Backup

Infrastructure Services

OS/Server Compute

- Virtual Servers
- Containers

Storage

- Disk based Object/File Storage
- Shared Storage
- SSD based Object/File Storage

Networking

- Virtual Network
- VM Load Balancer
- DNS
- Direct Network Connections
- Traffic Distribution
- VPN Gateway
- HTTP Load Balancer

Datacenter Infrastructure (30 Regions, 22 Online)

