

Thu-Thuy Nguyen, Ph.D.

246 Nguyen Dinh Chieu, District 3, Ho Chi Minh City, Vietnam
0906 25 0905 – nguyenthuthuy@utexas.edu



SUMMARY

Consultant and trainer in the areas of business communication and project management. Strong track record in training design and delivery, project management consulting, public speaking, and community services. Passionate about knowledge transfer, developing people, life-long learning, and innovative design. Diverse working experience in business, education, NGO, and consulting industries across the US, Australia, and Vietnam. Excellent leadership, management, interpersonal, and communication skills.

AREAS OF EXPERTISE

Business Communication, Project Management, Training, Instructional Design, Learning and Assessment

EDUCATION

Ph.D., Construction Engineering and Project Management, 12/2010
The University of Texas at Austin, USA

B.E. with First Class Honors, Civil Engineering, 12/2003
The University of Adelaide, Australia

WORK EXPERIENCE

Co-Founder and Director of Training Division, 06/2011 – present

LEAD Consulting JSC, Hanoi, Vietnam

- Develop and implement business and marketing strategies, manage operations, train staff.
- Plan, design and develop a training methodology implemented in all training programs at LEAD Consulting. Methodology includes competency model, research-backed active/participatory training strategies, skill-based assessment, case studies, structured training modules, and instructor's manual.
- Design and deliver customized training programs (1 hour to weeks in length, 15 to 200+ people in size) for corporate clients: conduct needs assessment, analyze target audience, design assessment, select training strategies, develop content, and structure instruction. Clients include The US Embassy in Hanoi, Australian Scholarships for Development in Vietnam, The US State Department's Lower Mekong Initiative.
- Develop LEAD Project Management Systems (LPMS), a web-based interactive project management systems, built upon the foundations of ISO 21500, PMBOK, PRINCE2, and best practices in project management. This is a centralized knowledge management tool for all project management know-hows in an organization, easy to update, expand, or restructure. Can also be used as a training tool.

Deputy Project Manager, 05/2011 – 12/2011

VinaProjects, Hanoi, Vietnam

- Revised company's project management procedures to comply with Vietnam's regulatory standards.
- Reviewed and improved internal work processes to enhance quality control and work performance.
- Facilitated and coordinated communication among various international consultants, clients and company's management team.

Committee Member & Activity Coordinator, 07/2006 – 5/2010

Breakthrough Strategy Committee, Construction Industry Institute, USA

- Developed plans, coordinated activities, facilitated effective communication and organized regular meetings for 20+ committee members, most were senior executives of Fortune 500 companies and professors of leading schools in North America.
- Authored white papers on innovative ideas for creating breakthrough impact in construction, including topics on Generation Y human resource development, alternative energy, and biomimicry.

Graduate Research Assistant, 08/2006 – 12/2010

The University of Texas at Austin, USA

- Ph.D. dissertation: EDDE: A model to explore, design, develop and evaluate technology-supported instruction. Developed a technology and construction knowledge assessment survey. Designed technology-enhanced teaching/learning tools. Conducted assessment and developed design guidelines for training/education tools.
- Designed a virtual learning module that won Gold Award of the University of Texas' Innovative Instructional Technology Awards Program.
- Co-wrote a research proposal that won \$1,000,000 grant from National Science Foundation. Published several technical papers in prestigious journals and conference proceedings in project management.

Teaching Assistant, 2001 – 2003

The University of Adelaide, Australia

- Taught engineering subjects to classes of 50+ engineering students.
- Consulted to students on one-to-one basis to help them understand the concepts of Dynamics, assisted and motivated students to learn and apply the concepts learned to solve engineering problems.

SERVICES

- Conduct a series of communication skills seminars for the Embassy of The United States in Hanoi, serving the public, in particular the youth and young businesses of Vietnam. *2012 - present*
- Speak at various conferences in the US and Vietnam on business, education and social topics. *2005 - present*
- Led, as President, the Vietnam Education Foundation (VEF) Fellows Association (VEFFA) to collaborate with VEF and USA's National Academies of Sciences in organizing a conference for VEF's 200 fellows in the US. Managed fellows' activities to serve networking and philanthropic purposes. *2005 – 2006*

SELECTED AWARDS

- Vietnam Education Foundation fellowship for Ph.D. study at UT Austin. *2004-2010*
- Gold Award, Innovative Instructional Technology Award Program, UT Austin. *2008*
- Richard and Shirley Tucker scholarship for outstanding academic performance, UT Austin. *2007*
- National Association of Women in Construction scholarship, Houston Chapter. *2005*
- Australian Development Scholarship for 4-year undergraduate study at University of Adelaide, Australia. *2000-2003*
- Dean's Merit Award for outstanding academic achievements, College of Engineering, University of Adelaide, Australia. *2000, 2001, and 2003*
- Highest Scoring Student in national university entrance examination, University of Civil Engineering, Hanoi, Vietnam. *1998*