# Vietnam IT/C regulations

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- A. Evolving regulatory framework
- B. Corporate governance
- C. Cyber security

# Agenda

#### **Current main regulations:**

- General: Law on E-transactions
- E-contracts: Law on E-transactions, Law on Protection of Consumers' Right,
   Decree 52/2013/ND-CP
- E-commerce websites: Decree 52/2013/ND-CP. E-commerce website must either notify or register with the MOIT on its establishment.
- E-signatures: Decree 170/2013/ND-CP
- Content, social networks and online games: Decree 72/2013/ND-CP
- Online advertising: Decree 181/2013/ND-CP
- Payment solutions: Decree 101/2012/ND-CP
- Registration procedures for e-commerce: Circular 12/2013/TT-BCT

- Decree 52/2013/ND-CP:
- E-commerce sales websites: Established by business entities/organizations/individuals to serve their own business.
- E-commerce service websites: Established by business entities/organizations/individuals to serve other entities' business
  - E-commerce exchange websites
  - Online promotion websites
  - Online auctioning websites

- Notification/registration requirements:
  - Subjects: E-commerce Vietnamese traders, organizations and individuals; foreign individuals residing in Vietnam; foreign traders and organizations having presence in Vietnam (including having a Vietnamese domain)
  - E-commerce sales websites: Online notification to MOIT is required after the establishment
  - E-commerce service websites: Registration with MOIT after the website is completely designed, is working at the registered domain name before officially providing services to users
  - Unclear provision may suggest that offshore entities with a Vietnamese domain will have to register/notify

#### Decree 72/2013/ND-CP:

- Local server requirement: Online social networks, general information websites, online gaming services, mobile telecommunications services are required to have at least 1 server in Vietnam
- Licensing requirement: Online social networks, general information websites, G1 online games services must obtain license from MIC.
- Registration requirement: Information content services on mobile telecommunications and online games services must register with MIC.
- However, conditions for licensing/registration require the applicants to be established in Vietnam => unclear about the offshore service providers

#### Decree 181/2013/ND-CP:

- Cross-border advertisement: Cross-border advertising activities on the websites of foreign organizations or individuals that generate revenue from advertisements accessed by users in Vietnam
- Requirements:
  - Engagement of a local advertising service provider in Vietnam
  - Tax payment on all profits generated from advertisements in Vietnam
  - Notification to MCST about the identity information of the local agent

- Draft Law on Information Security (by MIC):
  - Obligations to monitor the security of information systems
  - A broad definition of "information conflict" and requirements for the monitoring and prevention of the same;
  - New controls on the production and distribution of civil cipher products: Civil cipher products - products using cryptography techniques for the purpose of ensuring the security and verifying information which is not a State secret
  - A separate chapter on the protection of personal information: restates and emphasizes the notification, consent and data correction requirements relating to personal information that are already provided for under Vietnamese privacy-related laws

#### **Upcoming regulations:**

Draft Law on Information Security:

Non-exhaustive list of information safety product classifications:

- Civil cipher products;
- Products for inspecting, assessment and evaluation of information safety;
- Products for monitoring information safety;
- Products for anti-offensive and anti-penetration;
- Other information safety products.

The trading or importation of information safety products requires an "information safety product supplying permit," or "importation business permit," respectively. The MIC is empowered to issue a list of "specialized information safety products" the circulation of which will require a circulation certificate issued by the MIC.

- Draft Decree on IT Services (by MIC):
- Categorization of IT Services: 13 groups, for example:
  - + Services of IT market investigation, survey and research
  - Services of IT consultancy
  - + Services of system integration and application management
  - + Services of electronic page/portal design and maintenance
  - More other services

- Draft Decree on IT Services:
- Registration requirements:
  - Web search portal services;
  - Database, application store services;
  - Data centre services;
  - Distribution, leasing services of software products, integrated products;
  - + Service of editing, function supplementing and localizing software;
  - + Cloud computing services

- Draft Decree on IT Services:
- Cross-border service provision: a service is provided from offshore to Vietnam's territory via the network, generates revenue in Vietnam. This means that there is no movement of the provider and the customer to each other's territory.
- Offshore service providers can provide cross-border services if having a large amount of users in Vietnam or access from Vietnam, and must comply with the following requirements:
  - Designate a lawful agent in Vietnam on behalf of the cross-border IT service provider to deal with relevant issues before Vietnam's state bodies
  - + Provide the MIC with indentity information of the lawful agent

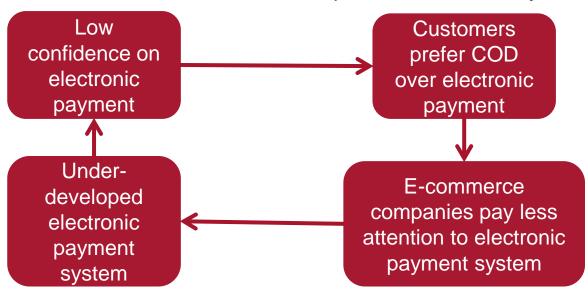
#### B. Corporate governance

- Level of compliance
- Foreign investment and involvement:
  - Import, export and distribution
  - IT services
  - Advertising: JV partner must be Vietnamese advertising company
- Reducing regulatory and business practice risks
- Attracting investors
- Making M&A activities less complicated

#### C. Cyber Security

#### Why cyber security matters:

- Confidence of customers: Security breach causes serious harm to customer confidence.
- Stable foundation for e-commerce development: The vicious cycle:



# Thank you!

If you have any question, please contact: YeeChung.Seck@bakermckenzie.com